



Community Empowerment Workshop

Time	Subject	Expected Outcome
	How do we organize ourselves?	Definition of communities that are needed ict@innovation communities: certification and FOSS Business Models are established. What other FOSSFA communities are there? Which other communities are needed? Outcome: have a needs analysis on which new communities need to be build
10 mins	Community communication structures: which communication support structures are needed for best community exchange?	Definition which mailing lists and other communication forms (forums, groups, wikis, blogs, Chat) are needed
	Sustainability of existing communities: FBT and Certification	
	How to enlarge the communities? How to have better outreach?	Outreach strategy
	How to have more exchange on FOSS Business models and certification?	Plan for motivating more exchange
	How do we keep the training material useful to the community?	Wiki for easy improvement is there. → plan on how to motivate the community to add to the material
	How to have more trainings?	See challenges and best practices of last meeting ->concrete steps towards further roll-out and support by community
	How to better promote the trainings?	Promotion strategy
	Impact of national trainings	
	What else is needed to make FOSS as a Business sustainable, what additional support can we offer to IT-SME?	
	How can we as a group work towards managing joint resources (like community, material), in a way that it can be sustained and remains useful to us as a group?	Build on the last meeting (see workshop report) the ict@innovation FBT community identified the following tasks that need to be managed as well as the following volunteers to push these tasks:

		<ol style="list-style-type: none">1. Mark Clarke Dokeos Management2. Robert Nkambwe News3. Arnold Pietersen Certification Development4. Harrison Tago Moderation of Mailing list5. Lawrence Lyayuka Marketing6. John Matogo Evaluation Manager7. Isaac Kigen Training Advisor8. Campira Mulauzi Wiki Administration <p>Expected outcome: have a clear way forward on self-community management and improvement of services to the community; next steps are defined</p>
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