

Evaluation of the course:

IGANS Computer Training Centre - FOSS Business Models For Tanzania Vision 2015

Trainer: Majid Igangula, Tanzania, 13th Sept. – 18th Sept 2010

1. General Information

1) Trainings course title

FOSS Business Models For Tanzania Vision 2015

2) Venue

IGANS Computer Training Centre

3) Duration

13th Sept. – 18th Sept 2010

4) What is your Profession?

- IT coordinator II
- Student VIII
- Teacher III
- Administrator
- Analyst Business E-Commerce
- Technician II
- System Analyst III
- Art Supervisor II
- Business Woman
- Computer Tutor II
- Chef Assistant
- Secretary
- Business Man
- Computer Systems Programmer
- Web Administrator
- Cost Accounting Clerk

5) **If you do not own or are already working in an IT Business, are you planning to start an IT-Business in the near future?**

Yes	15	(48,39%)
No	6	(19,35%)
Not applicable	11	(35,48%)
<hr/>		
Nominations (Multiple choice possible!)	32	
total answers	31	
no answer	0	

6) **If you work in an IT Business, are you planning to include FOSS Business Models into your portfolio?**

Yes	20	(64,52%)
No	3	(9,68%)
Not applicable	10	(32,26%)
<hr/>		
Nominations (Multiple choice possible!)	33	
total answers	31	
no answer	0	

2. Content relevance and transfer possibilities

7) **Which aspects of the course were most relevant for your business, and/or your personal development?**

- Module 1 III
- Module 2 II
- Module 3
- Module 4 VI
- Module 5 IV
- Module 6 III
- Module 7 III

8) **Please list the topics that the training course did not deal with but would have been important for you.**

- Programming
- how foss helps in business
- Development of Software
- E-Learning
- Creating a FOSS market and brand in Africa
- E-Commerce in detail III

- How does E-Learning help in Business II
- How does FOSS help me in differentiating from other types of products say, from other organizations
- Leadership II
- Advocating for FOSS III
- Innovation in OSS businesses
- FOSS resources for keeping current on the FOSS eco-Space
- How will FOSS help me in my studies and life in general?

9) The training material provided a good insight into African FOSS Business Models.

Totally disagree	3	(9,68%)
	1	(3,23%)
	1	(3,23%)
	4	(12,90%)
	15	(48,39%)
Totally agree	7	(22,58%)
<hr/>		
Total	31	
no answer	0	
Mean	4,55	
Median	5	

10) I can apply the knowledge acquired in my job.

Totally disagree	4	(12,90%)
	1	(3,23%)
	4	(12,90%)
	5	(16,13%)
	9	(29,03%)
Totally agree	8	(25,81%)
<hr/>		
Total	31	
no answer	0	
Mean	4,23	
Median	5	

11) I have gained enough knowledge to advise others on FOSS Business Models

Totally disagree	0	(0,00%)
	2	(6,45%)
	1	(3,23%)
	10	(32,26%)
	15	(48,39%)
Totally agree	3	(9,68%)
<hr/>		
Total	31	
no answer	0	
Mean	4,52	
Median	5	

12) The course has enabled me to develop plans for my own FOSS Business

Totally disagree	0	(0,00%)
	0	(0,00%)
	5	(16,13%)
	7	(22,58%)
	13	(41,94%)
Totally agree	6	(19,35%)
<hr/>		
Total	31	
no answer	0	
Mean	4,65	
Median	5	

13) The course has enabled me to develop plans for my own training offers on FOSS Businesses/Business Models.

Totally disagree	3	(9,68%)
	1	(3,23%)
	4	(12,90%)
	8	(25,81%)
	8	(25,81%)
Totally agree	7	(22,58%)
<hr/>		
Total	31	
no answer	0	
Mean	4,23	
Median	4	

14) I will improve the training material and localize it or add case studies

Totally disagree	2	(6,45%)
	1	(3,23%)
	5	(16,13%)
	5	(16,13%)
	14	(45,16%)
Totally agree	4	(12,90%)
<hr/>		
Total	31	
no answer	0	
Mean	4,29	
Median	5	

15) If you have disagreed to any of the questions above, kindly give reasons.

- I'm not employed yet II

16) Have you already got concrete ideas for starting a FOSS Business / enhancing your portfolio by FOSS Business?

Yes	13	(41,94%)
No	18	(58,06%)
<hr/>		
Nominations (Multiple choice possible!)	31	
total answers	31	
no answer	0	

17) Please describe the initial steps you will take to implement your FOSS Business plans.

- Company registration IV
- Register the organization VI
- Fund for the project
- fund for the project

18) What support would you require in this process?

- People with knowledge about FOSS II
- From Organizations already using FOSS V
- More critical training II

19) How do you intend to finance your FOSS business plan?

- My salary V
- My salary and others investments i have III
- My investments I have from my business

3. Working and learning methods

20) The content and outcomes of the individual learning units were clear throughout.

Totally disagree	1	(3, 23%)
	2	(6, 45%)
	7	(22, 58%)
	3	(9, 68%)
	10	(32, 26%)
Totally agree	8	(25, 81%)
<hr/>		
Total	31	
no answer	0	
Mean	4,39	
Median	5	

21) Participants were able to bring their own experience and examples into the training course.

Totally disagree	2	(6, 45%)
	0	(0, 00%)
	2	(6, 45%)
	11	(35, 48%)
	15	(48, 39%)
Totally agree	1	(3, 23%)
<hr/>		
Total	31	
no answer	0	
Mean	4,29	
Median	5	

22) The material (e.g. presentation, checklists, etc.) helped me to understand the content better.

Totally disagree	0	(0, 00%)
	0	(0, 00%)
	4	(12, 90%)
	4	(12, 90%)
	18	(58, 06%)
Totally agree	5	(16, 13%)
<hr/>		
Total	31	
no answer	0	
Mean	4,77	
Median	5	

23) The working and learning methods were appropriate to the tasks and suitably varied.

Totally disagree	0	(0,00%)
	0	(0,00%)
	1	(3,23%)
	8	(25,81%)
	11	(35,48%)
Totally agree	11	(35,48%)
<hr/>		
Total	31	
no answer	0	
Mean	5,03	
Median	5	

24) I could relate the case studies to the context of my own work and life.

Totally disagree	0	(0,00%)
	0	(0,00%)
	3	(9,68%)
	12	(38,71%)
	10	(32,26%)
Totally agree	6	(19,35%)
<hr/>		
Total	31	
no answer	0	
Mean	4,61	
Median	5	

25) The course was

too long	2	(6,45%)
too short	9	(29,03%)
just right	20	(64,52%)
<hr/>		
Nominations (Multiple choice possible!)	31	
total answers	31	
no answer	0	

4. Trainers

- 26) The trainer(s) obviously had considerable expertise in her/his own field and was well prepared.

Totally disagree	4	(12,90%)
	2	(6,45%)
	0	(0,00%)
	2	(6,45%)
	18	(58,06%)
Totally agree	5	(16,13%)
<hr/>		
Total	31	
no answer	0	
Mean	4,39	
Median	5	

- 27) The trainer(s) only used specialist terms that had already been explained or were already familiar.

Totally disagree	0	(0,00%)
	1	(3,23%)
	0	(0,00%)
	9	(29,03%)
	15	(48,39%)
Totally agree	6	(19,35%)
<hr/>		
Total	31	
no answer	0	
Mean	4,81	
Median	5	

- 28) The trainer(s) could listen to the participants and answered their questions.

Totally disagree	0	(0,00%)
	2	(6,45%)
	1	(3,23%)
	4	(12,90%)
	16	(51,61%)
Totally agree	8	(25,81%)
<hr/>		
Total	31	
no answer	0	
Mean	4,87	
Median	5	

29) How could the trainer improve his/her training methods?

- By preparing in advance before giving out the lecture
- Be confident II
- They need more time to prepare before they give a lecture III
- Improve their communication skills
- Well prepared before lecturing II

5. Achievement of objectives

30) I think that FOSS Business Models can be implemented successfully.

Totally disagree	0	(0,00%)
	0	(0,00%)
	0	(0,00%)
	13	(41,94%)
	17	(54,84%)
Totally agree	1	(3,23%)
<hr/>		
Total	31	
no answer	0	
Mean	4,61	
Median	5	

31) I think that my income can be increased by FOSS Business.

Totally disagree	6	(19,35%)
	2	(6,45%)
	1	(3,23%)
	3	(9,68%)
	17	(54,84%)
Totally agree	2	(6,45%)
<hr/>		
Total	31	
no answer	0	
Mean	3,94	
Median	5	

32) My knowledge on how to use FOSS systems increased through this course.

Totally disagree	0	(0,00%)
	5	(16,13%)
	5	(16,13%)
	5	(16,13%)
	12	(38,71%)
Totally agree	4	(12,90%)
<hr/>		
Total	31	
no answer	0	
Mean	4,16	
Median	5	

33) I plan to actively participate in the FOSS Business Models community.

Totally disagree	0	(0,00%)
	0	(0,00%)
	4	(12,90%)
	4	(12,90%)
	19	(61,29%)
Totally agree	4	(12,90%)
<hr/>		
Total	31	
no answer	0	
Mean	4,74	
Median	5	

34) I esteem Open Approaches like FOSS helpful for innovation.

Totally disagree	0	(0,00%)
	0	(0,00%)
	1	(3,23%)
	6	(19,35%)
	14	(45,16%)
Totally agree	10	(32,26%)
<hr/>		
Total	31	
no answer	0	
Mean	5,06	
Median	5	

35) What competences or expertise have you acquired in addition to the training course's explicit outcomes?

- Now I know what is open software
- How to market with FOSS
- Read more about FOSS products
- I want to know more about FOSS IV
- Communication Skills III
- Software development firm II

**36) Value for money of training-
Are you satisfied with the value for money of the training?**

Very unhappy	3	(9,68%)
	4	(12,90%)
	0	(0,00%)
	7	(22,58%)
	15	(48,39%)
Very pleased	2	(6,45%)
<hr/>		
Total	31	
no answer	0	
Mean	4,06	
Median	5	

**37) Value for money of training-
Do you think the certificate for this training will be of value to you?**

Very unhappy	4	(12,90%)
	3	(9,68%)
	6	(19,35%)
	1	(3,23%)
	8	(25,81%)
Very pleased	9	(29,03%)
<hr/>		
Total	31	
no answer	0	
Mean	4,06	
Median	5	

38) How do you consider the pricing of the training and added value of skills obtained? What would be a reasonable price for such training and which type of certification should such training offer?

- \$50 II
- \$30 II
- \$60
- \$55

6.Participants

39) The atmosphere among the participants themselves was always cooperative

Totally disagree	4	(12, 90%)
	2	(6, 45%)
	5	(16, 13%)
	8	(25, 81%)
	7	(22, 58%)
Totally agree	5	(16, 13%)
<hr/>		
Total	31	
no answer	0	
Mean	3,87	
Median	4	

40) I was able to benefit from the experience of other participants.

Totally disagree	0	(0, 00%)
	2	(6, 45%)
	4	(12, 90%)
	14	(45, 16%)
	10	(32, 26%)
Totally agree	1	(3, 23%)
<hr/>		
Total	31	
no answer	0	
Mean	4,13	
Median	4	

41) I would like to continue exchange on the subjects with the other participants via a mailing list, that will be offered.

Totally disagree	4	(12, 90%)
	8	(25, 81%)
	0	(0, 00%)
	11	(35, 48%)
	8	(25, 81%)
Totally agree	0	(0, 00%)
<hr/>		
Total	31	
no answer	0	
Mean	3,35	
Median	4	

7. Organisation

42) How happy are you with... the overall organisation of the training course?

Very unhappy	4	(12, 90%)
	2	(6, 45%)
	1	(3, 23%)
	10	(32, 26%)
	14	(45, 16%)
Very pleased	0	(0, 00%)
<hr/>		
Total	31	
no answer	0	
Mean	3,9	
Median	4	

43) How happy are you with... the information you received in the run-up to the training course (e.g., organisational details, technical / professional information on the subject ...)?

Very unhappy	1	(3, 23%)
	2	(6, 45%)
	3	(9, 68%)
	7	(22, 58%)
	10	(32, 26%)
Very pleased	8	(25, 81%)
<hr/>		
Total	31	
no answer	0	
Mean	4,52	
Median	5	

44) What other information / documents would have you needed as well?

- How to program with FOSS II
- projectors and laptops IX
- E-learning
- Projectors II
- Laptops and seminars II

45) Since there are lots of aspects a survey like this cannot cover, we would ask you to add any comments or recommendations below that you might have for future training courses.

- Send us more trainers X
- E-learning
- Send more trainers from different specializations IV
- Trainers should at least know more than 5 african languages
- Projectors